LOCATE THE ACTIVATION CARD INSIDE YOUR PACKAGE FIRST

1. Get Started
2. About Your Straight Talk Wireless Service
3. How To Use Your Straight Talk Wireless Phone

For more information and the latest Terms and Conditions of Service, visit StraightTalk.com

PLEASE RECYCLE
THANK YOU FOR BUYING A STRAIGHT TALK WIRELESS PHONE!

ZTE Unico LTE™

1. HEADSET JACK
2. CHARGER/USB DOCK
3. BACK
Press to go back to the previous screen, menu or option.
4. HOME
Press to access the Home screen. Press and hold to open the Google Search window.
5. POWER/LOCK
To turn your phone ON, press and hold until your screen lights up. To turn your phone OFF, press and hold until the device options appear on the screen. Tap Power off, then tap OK.
6. VOLUME
7. MENU
Press to access menu options from any screen or application.

For an interactive tutorial of your phone, please visit StraightTalk.com and click on Support > Manuals. Select your handset and click on Learn more.
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**TERMS AND CONDITIONS OF SERVICE/HEALTH AND SAFETY INFORMATION**
1.1 WHAT’S IN YOUR PACKAGE

- Straight Talk Wireless Phone
- Back Cover
- Charger/USB Cable
- microSDHC™ Card
- Battery
- Activation Card
- Services Guide

1.2 ACTIVATE YOUR STRAIGHT TALK WIRELESS PHONE

A. Locate your Activation Card and follow the instructions on the card.

If you are a current Straight Talk customer it’s easy to transfer your service to another Straight Talk phone. To transfer your service, go to StraightTalk.com, then select the Activate/Reactivate tab and select the Transfer Number option. To keep your existing phone number, select Transfer my existing Straight Talk Service, then follow the instructions. You will need the information on the red Activation Card in your package to continue the Activation process. For additional help, call the Customer Care Center at 1-877-430-2355.

B. This Card has the Serial and SIM numbers you need to Activate your phone.

C. To Activate, go to StraightTalk.com or call 1-877-430-2355 from another phone.
1.3 SET UP YOUR STRAIGHT TALK WIRELESS ACCOUNT

My Account can be created upon activation of your phone at StraightTalk.com. This is where you will create and update your personal profile information, update credit/billing information, view your Service End Date, and more.

My Account is the best place to:
• Buy or Add a Service Plan
• Enroll in Auto-Refill
• Manage your Straight Talk Reserve™
• Check Balance/Service End Date
• See Account Reminders and Service Updates
• Update Personal Profile and Manage Credit Card Info
• View Payment History
• Get Newsletter Access
• Learn how to use your phone
• Get International Calling Information
• View FAQs

2. About Your Straight Talk Wireless Service

2.1 Keep Your Service Active
2.2 Know Your Service Plans and Refill Options
2.3 Manage Your Straight Talk Reserve™
2.1 KEEP YOUR SERVICE ACTIVE

IMPORTANT!
To keep your Service Active, you must refill your Service Plan BEFORE your Service End Date.

Keeping your Service Active is easy! Just add a Service Plan before your Service End Date! To find your Service End Date, go to our website at StraightTalk.com and log into your account or call our Customer Care Center at 1-877-430-2355.

Keep your Service Active with your choice of Refill Now or Auto-Refill Service Plan options.

2.2 KNOW YOUR SERVICE PLANS AND REFILL OPTIONS

This phone requires use of an Unlimited* 30-Day Monthly Plan

A Unlimited* 30-Day Plans

- $45 Unlimited* 30-Day Monthly Plan:
  This plan offers Unlimited Nationwide talk, text, data, and calls to 411 for 30 days.

- Exclusive online options for the Unlimited* Plan
  Select an Extended Plan online or by calling 1-877-430-2355.
  » 3 Months Unlimited
  » 6 Months Unlimited
  » 1 Year Unlimited

*TETHERING TO ANOTHER DEVICE IS PROHIBITED. OTHER LIMITATIONS APPLY. Refer to the Terms and Conditions of Service at StraightTalk.com.

Straight Talk rates and the availability or selection of Service Plans may vary and are subject to change without notice.
• **$60 Unlimited International† 30-Day Monthly Plan:**
  This plan offers Unlimited Nationwide talk, text, data and calls to 411 along with Unlimited International calls to landlines in Mexico, Canada, Dominican Republic, India, China and over 1,000 other world-wide destinations for up to 15 unique international numbers per 30-day period which will reset when you refill your account. This plan also includes calls to cellular phones in Canada, China and India, **PLUS 400 Minutes** for calls to cellular phones in Mexico. Visit StraightTalk.com/unlimitedinternational or text the Country Code + City Code + Phone Number to 47787 to verify calling availability. Standard text message rates apply.

• **How to Refill Your Service Plan**
  - **Enroll in Auto-Refill at StraightTalk.com** by using a credit card or debit card and your Straight Talk Service Plan will be automatically refilled on your Service End Date. This service includes pre-charge reminders, payment receipts and credit card expiration alerts.
  - **Refill your Service Plan before your Service End date**
    » Online at StraightTalk.com or Walmart.com
    » By calling 1-877-430-2355
    » Purchase a Straight Talk Service Card at participating Walmart stores
  - **Add Service Plans to your Straight Talk Reserve™**
    » Visit My Account online at StraightTalk.com
    » By calling 1-877-430-2355

  For more information about Straight Talk Reserve, see section 2.3.

  **This phone does not work with the All You Need™ Plan. Do not attempt to add this plan.**

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†International service available to select destinations which are subject to change at any time and for calls originating from the U.S. or Puerto Rico only. Allows up to 15 unique international numbers per 30-day period which will reset when you refill your account. No international roaming. Personal use only. Other restrictions apply. See StraightTalk.com for additional details.
2.3 MANAGE YOUR STRAIGHT TALK RESERVE™

Straight Talk Reserve allows you to purchase Straight Talk Service Plans and reserve them until your Service End Date. A plan in reserve will be automatically applied to your account on your Service End Date. There is no limit to the number of Service Plans that can be purchased and placed on reserve.

HOW IT WORKS
- Visit StraightTalk.com and log into My Account.
- Buy and add Service Plans to your account and check the status of Service Plans you may already have in reserve. You can add as many Plans as you like, whenever you like. As an Unlimited Plan customer, the plans you place in reserve will automatically be applied to your Service End Date.
- Manage your Reserve at StraightTalk.com or by calling 1-877-430-2355.

For more information, visit StraightTalk.com.
3.1 UNLOCK YOUR SCREEN
To unlock your screen, press and hold the Lock icon until the screen unlocks. If the screen is dark, simply press the PWR/LOCK key to enable it.

3.2 FIND YOUR SERIAL NUMBER
1. Press the HOME key.
2. Press the MENU key, located at the lower right corner of your phone.
3. Tap System settings.
4. Slide your finger upwards along the screen to access additional options. Tap About phone.
5. Tap Status. Locate the IMEI row. The number series that appears there is your phone's Serial Number.
6. To return to the main screen, press the HOME key.

3.3 FIND YOUR SIM NUMBER
Your SIM number can be found on the front of the Activation Card that came with your phone. If you do not have your Activation Card, you can also find your SIM number as follows:
1. Remove the back cover using the notch on the bottom corner of your phone.
2. The SIM card is located above the phone’s battery compartment. First remove the battery and then remove the SIM card by sliding it out of the holder. On the SIM card you will see a set of numbers beginning with 89. This is your SIM Number.
3. Insert the SIM card with the metal contacts facing down and the cut-away corner in the correct position. Slide it into the compartment until it locks in place.
4. Replace the battery and back cover.

3.4 FIND YOUR PHONE NUMBER
1. Press the HOME key.
2. Press the MENU key, located at the lower right corner of your phone.
3. Tap System settings.
4. Slide your finger upwards along the screen to access additional options. Tap About phone.
5. Tap Status. Your phone number will appear under My phone number.
6. To return to the main screen, press the HOME key.

See inside front cover for help locating your phone keys.
3.5 MAKE AND RECEIVE CALLS

Make a call
1. Press the **HOME** key.
2. Tap the **Phone** icon at the bottom of the screen.
3. Enter the phone number you wish to call, including the 3-digit area code. Entering a **1** before the area code may be necessary in some areas. To place the call, tap the **Phone** icon at the bottom of the screen.
4. To end the call, tap **End**.

Receive a call
1. To answer an incoming call, slide the **Phone** icon to the right.
2. To end the call, tap **End**.

3.6 MAKE INTERNATIONAL CALLS

**Straight Talk International App**
The Straight Talk International App allows you to make an international call without having to dial an access number first. Simply follow the instructions below.
1. Download the free Straight Talk International Android™ App from the Google Play™ Store. *Once the app is downloaded, you will not need to launch it to complete an international call.*
2. Tap the **Phone** icon, at the bottom of the screen, and enter the international number, or select the international contact you wish to call. For calls to most countries, enter **011 + Country Code + City Code + Phone Number**. For calls to Canada or the Caribbean, enter **1 + Area Code + Phone Number**.
3. The application will dial the access code automatically. Your call will be connected.
4. To end the call, tap **End**.

**If you do not have access to the app**
To make an international call, you will need to dial an access number first. Simply follow the instructions below.
1. Tap the **Phone** icon at the bottom of the screen and enter the international access number **1-410-635-5555**. Save this number to your contacts for future access.
2. Once you hear a dial tone, enter the international number you wish to call. For calls to most countries, enter **011 + Country Code + City Code + Phone Number**. For calls to Canada or the Caribbean, enter **1 + Area Code + Phone Number**.
3. To end the call, tap **End**.
3.7 SET UP YOUR GOOGLE™ ACCOUNT

To access the Google Play™ Store, as well as other applications on your phone, you will need to add or create a free Google Account (i.e. Gmail Account).

1. Press the HOME key.
2. Tap the Applications icon at the bottom of the main screen. Tap the Gmail icon.
3. Follow the tutorial on your screen to add your Google Account.
4. To return to the main screen, press the HOME key.

The first Google account that you register to your phone will be your Primary Google account. Once you register a Google Account to your phone, your contacts, calendar entries, and Gmail will sync with your primary Google Account. It can take up to 15 minutes for your phone to sync with the Google server.

3.8 SET UP YOUR VOICEMAIL

1. Press the HOME key.
2. Tap the Phone icon at the bottom of the screen. If the keypad does not appear on the screen, tap the Phone icon located in the upper left hand corner of the screen.
3. Press and hold the 1 key for several seconds. Your phone will automatically call Voicemail. Once the call is connected, follow the voicemail prompts.
4. To end the call, tap End.

3.9 SEND TEXT MESSAGES

1. Press the HOME key.
2. Tap the Messaging icon at the bottom of the screen.
3. Tap the Compose icon at the bottom of the screen.
4. To will appear highlighted. Enter the mobile number or contact name of the desired recipient. If entering a contact, begin typing and then tap when the full name appears.
5. Tap Type message and enter the message you wish to send.
6. When finished, tap Send.
7. To return to the main screen, press the HOME key.
To access the horizontal QWERTY keyboard, simply turn your phone to the horizontal position.
3.10 SET UP YOUR BLUETOOTH®

To pair your phone with a Bluetooth headset, make sure that both are fully charged. Have your headset within a range of 30 feet from your phone. Make sure your device is ON and in Pairing or Bonding Mode (refer to the user guide of the device you are attempting to pair with). Please remember that you can connect to only one device at a time.

1. Press the HOME key.
2. Press the MENU key.
3. Tap System settings.
4. Tap the on/off button to the right of Bluetooth to turn it ON.
5. Tap Bluetooth. A list of the available devices will display on your screen.
6. Tap the name of the desired device and wait for the devices to pair.
7. You will be prompted to pair with the desired device. When prompted, tap Pair.
8. If you are prompted for a PIN, please refer to your headset’s user guide. A commonly used PIN for headsets is 0000. Enter the PIN into your phone and tap OK.
9. To return to the main screen, press the HOME key.

3.11 TAKE AND SHARE YOUR PICTURES

Take a picture
1. Press the HOME key.
2. Tap the Camera icon at the bottom right corner of the screen.
3. To take a picture, tap the Camera icon at the bottom center of the screen. The picture will be automatically saved in your Gallery.

Share the picture
1. Tap the picture thumbnail located in the lower left corner of the screen. Your phone will display the last image captured.
2. Tap anywhere on the screen to display the Options bar.
3. Tap the Share icon.
4. To send an MMS text, tap the Messaging icon.
5. To will appear highlighted. Enter the mobile number or contact name of the desired recipient. If entering a contact, begin typing and then tap when the full name appears.
6. To send a message with the image, tap Type message and enter the message.
7. When finished, tap Send.
8. To return to the main screen, press the HOME key.
Personalize with Ringtones
1. Press the HOME key.
2. Press the MENU key.
3. Tap System settings.
4. Tap Sound.
5. Tap Phone ringtone.
6. Tap any ringtone to listen to it. Slide your finger along the screen to see more options.
7. Once you have selected the ringtone you wish to use, tap OK.
8. To return to the main screen, press the HOME key.

Personalize with Graphics
1. Press the HOME key.
2. Press the MENU key.
3. Tap Wallpaper.
4. Apply wallpaper to menu will appear. Select Home or Lock screen.
5. Select the folder that contains the graphic you wish to use.
6. Thumbnails of the available images will be displayed. Tap the one you want to use. You may need to size and frame the image.
7. Tap Done or Set Wallpaper.

Download Applications and Content
From the main screen, tap the Play Store icon to access the Google Play™ Store. Browse thousands of apps, games, music and more.

The Play Store
With Android™ powered phones, you can access over 1,000,000 free and pay-for apps that are available at the Play Store. To purchase content or an app from the Play Store, you will need a Gmail account and a credit or debit card. The purchases you make are a transaction between you and Google and/or the Application Developer.

Customer Care will not be able to provide technical assistance or refunds/credits for your purchases. We suggest that before you purchase any apps, that you look at the reviews about those that you are interested in purchasing. The Play Store may allow app orders to be cancelled within 15 minutes. Please refer to the Play Store website for details. If you receive an error code during the purchase process, visit google.com/support/googleplay.
3.13 MANAGE APPLICATIONS

1. Press the HOME key.
2. Tap the MENU key.
3. Tap Manage apps.
4. Note the tabs at the top of the screen. To see what apps are currently running, tap the RUNNING tab.
5. Tap the application that you would like to manage and choose what you would like to do.
6. To return to the main screen, press the HOME key.

Applications running in the background can drain the battery and slow down the processing speed of your phone.

3.14 USE THE MOBILE INTERNET SERVICES

The Straight Talk Mobile Web allows you access to news, sports, weather, entertainment, and more directly from your phone. To access the Straight Talk Mobile Web, tap the Browser icon near the bottom of your main screen. Your phone will then connect to the Mobile Web.

IMPORTANT: After your phone is Active, it may take up to 1 hour to access Mobile Web Services.

3.15 SECURITY SETTINGS

Set your Screen Lock options
There are several security options that will protect your data and limit access to your phone. To set up your preferences:

1. Press MENU > System settings > Security > Screen lock. Select the screen lock that you prefer.
2. Follow the on-screen prompts to set up the security option of your choice.

Forgot your security setting?
• If you attempt to unlock your screen with an incorrect code more times than what is allowed, and have registered your Gmail account to your phone, simply tap on Forgot pattern? once it appears at the bottom of your screen and then sign into your primary Gmail account. This will unlock your screen, but you will need to create a new screen lock.

• If you are still unable to unlock your screen, please call the Customer Care Center at 1-877-430-2355 to reset your phone. Be aware that this erases all data from the internal memory of your phone and restores the phone to the original factory settings. Once your phone is reset, you can recover your synced information by logging into your primary Gmail account.
3.16 ADDITIONAL FEATURES

A) Access or Replace a microSDHC™ Memory Card
Your phone will accept a memory card of up to 32GB.
To access this card:

1. Power your phone OFF.
2. Remove the back cover using the notch at the bottom corner of the phone.
3. The memory card slot is located above the battery compartment to the right of the SIM card.

Remove the card
1. Slide the memory card out carefully. We recommend that you have your phone turned OFF. If not, make sure that nothing is running in connection with the memory card.
2. Replace the back cover.

Insert the card
1. Arrange the memory card so that the gold bars on the card are facing down and gently slide it all the way in.
2. Replace the back cover.
3. Power your phone ON.

B) Transfer Your Music Files
Your phone can play MP3, AAC, AMR, and WAV files. Before you try to transfer music files, you will need the USB Cable provided with the phone, a memory card, and a computer. Refer to your computer’s user guide for instructions on how to transfer content.

Your phone does not support DRM protected music files. The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright laws in the United States and in other countries. This device is intended solely for copying non-copyrighted material, material for which you own the copyright, or material which you are legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

For additional information, and to learn more about how to use your phone, please visit StraightTalk.com.
3.17 TIPS

- **To access notifications in the Notifications Bar** at the top of the screen, slide your finger down from the top of the screen. All new messages and notifications will be displayed; tap the notification you wish to see for direct access to it.

- **Your phone has several customizable screens** that give you easier access to your most commonly used content and applications.
  - Slide your finger across the screen in either direction to access the different home screens.
  - To move an icon to a particular screen, go to the screen where you want the icon to be, tap the Applications icon, then tap and hold the app icon you wish to add until it appears on the desired screen.

- **For increased data speeds**, use a secure Wi-Fi® connection where available.

- **Your phone will automatically back up to your Gmail account.** In order for your contacts, paid apps, calendar, and Gmail to be restored when you set up an Android phone using the same primary Gmail account:
  1. Press **MENU > System settings > Accounts > Google**.
  2. Tap on your primary Gmail account and then tap to select the features you would like automatically backed up/synced.

- **Multimedia and other files will need to be backed up manually.** To back up files like your photos and videos, search the Play Store to find the app that fits your needs.

Don’t wait until it’s too late to back up your phone!

- **A Master or Factory Data Reset** erases everything on the internal memory of your phone including the Gmail account access. You should remember your Gmail account’s user name and password before performing a factory reset. After a reset is performed, you can sync your information to your phone again by logging in to your primary Gmail account from your phone.

- **To extend your battery life**, follow some of the tips listed below:
  - Check Running Services and close any unnecessary applications.
  - Use the Manage apps feature to end/shutdown applications that are still running in the background.
  - Turn off Bluetooth® and GPS when not in use.
  - Turn off automatic application sync.
  - Set Screen Timeout to the lowest setting (factory default is 30 seconds).
  - Reduce your data usage.
  - Reduce use of the Live Wallpapers.
  - Use the factory charger provided to avoid battery damage.

For additional information about your phone, you can view or download the manufacturer’s manual at StraightTalk.com. For an interactive tutorial of your phone, click on **Support > Phone Manuals**, select your handset and click on **Learn more**.
TERMS AND CONDITIONS OF SERVICE

Please read these Terms and Conditions of Service carefully. These Terms and Conditions of Service are a legally binding agreement between you and Straight Talk. They contain important information about your legal rights, and require that certain disputes be resolved through Arbitration instead of a court trial. Straight Talk reserves the right to change or modify any of these Terms and Conditions of Service at any time and in its sole discretion. Any changes or modifications to these Terms and Conditions of Service will be binding upon you once posted on the Straight Talk website found at straighthalk.com. Straight Talk is a brand and service of TracFone Wireless, Inc.

By purchasing and/or activating a Straight Talk phone, SIM card for your own GSM phone, activating Straight Talk service on your own CDMA phone and/or using any Straight Talk service ("Service"), customer ("You") acknowledges and agrees to the following terms and conditions:

1. REGISTERING, ACTIVATING AND USING YOUR STRAIGHT TALK SERVICE: You may purchase a Straight Talk wireless phone or a Straight Talk SIM card for use with your own compatible wireless phone. Before you can use your Straight Talk service, you must register and activate a Straight Talk phone or your own compatible phone. You may activate your Straight Talk phone by visiting the Straight Talk website at straighthalk.com or by calling our Customer Care Center at 1-877-430-CELL (1-877-430-2355) from a phone other than your Straight Talk phone. If you have purchased a Straight Talk SIM card for use with your own compatible phone, follow the instructions that came with the SIM card to activate your service. You will need to provide an email address in order to activate your phone. You will be prompted for an email address upon registration at Straight Talk’s website at straighthalk.com. You will use this email address to create and access your account. If you do not have an email address, please contact our Customer Care Center at 1-877-430-CELL (1-877-430-2355) to complete your activation and registration and you will receive an email address for registration purposes. Upon registration, you will have the opportunity to provide your address and to set up a password for your account. If you elect not to do so, you may not be able to obtain copies of your call detail records except upon service of a valid Subpoena or a Court order. You must accept the Straight Talk phone number assigned to your Straight Talk phone at the time of activation, unless you choose to transfer (also known as “port”) your existing telephone number to a Straight Talk phone. In certain instances, you may be able to transfer (port) your existing phone number from another carrier to Straight Talk. If you do not refill your Straight Talk account by your Service End Date, your Straight Talk phone number may be lost. Your Straight Talk phone can only be activated where Straight Talk Service is available, offered and supported by Straight Talk. The wireless telecommunications networks used to transmit calls for the Service is owned and operated by licensed commercial mobile radio service providers ("Carriers"), not Straight Talk. Your Straight Talk phone can only be used through Straight Talk, and cannot be activated with any other wireless service. Your Straight Talk phone will only operate with a Straight Talk Service Plan or Straight Talk Service Plan Card. The terms of the Straight Talk Service Plans and Service Cards are subject to change without notice. Straight Talk Services are provided at Straight Talk’s discretion. Once you have been assigned your Straight Talk phone number you cannot change it or your Service plan until your Service End Date (as described below) without losing any unused Service balance. If you change your assigned phone number or Service plan prior to your Service End Date, you will lose any unused Service balance. If you notify us that your phone is lost or stolen, your account will be deactivated and any unused Service balance will be lost and will not be transferred. Some functions and features referenced in the manufacturer’s manual provided with your Straight Talk phone may not be available on your Straight Talk phone. Upon activation of your Straight Talk phone, you should retain your activation card that includes the IMEI/MEID DEC for your phone and SIM number for the SIM card associated with your phone for future reference. You will need both your IMEI/MEID DEC and SIM card number in the event you need to reactivate your phone for any reason.
Certain mobile phone features may not be available throughout the entire network or their functionality may be limited. Some Straight Talk features are available only on Straight Talk phones purchased from Straight Talk and will not be available if you have purchased a Straight Talk SIM card for use on a compatible wireless phone or activated Straight Talk service on a compatible CDMA phone. All plan rates, features, functionality and other product specifications are subject to change without notice or obligation. Color of phones may vary. All talk and standby times are quoted in Digital Mode and are approximate.

If you are using your own compatible phone, it must be compatible, and not interfere with, our service, and must comply with all applicable laws, rules and regulations. Devices capable only of using data service are strictly prohibited and Your use of any such device is grounds for immediate deactivation and termination of your service without a refund. You are responsible for ensuring that any compatible wireless phone that you use is compatible with the Straight Talk wireless service and that your phone meets all federal laws and standards. You are further responsible for the purchase and maintenance of any additional hardware, software and/or internet access required in order to use the Straight Talk service. Straight Talk service will only work with wireless devices that are compatible with our network. Not all services are available with all wireless devices or on all networks. We may remotely change your wireless phone’s software, applications or programming without notice. This could affect your stored data, your phone’s programming and how you are able to use your wireless phone.

When You activate your Straight Talk service, you will be provided with a telephone number or you may, in some circumstances, port-in a number from another carrier. Please note that You have no ownership rights to any telephone number, IP address or any other identifier associated with your wireless service and You acknowledge and agree that we may change any such number, IP address or other identifier associated with your Straight Talk service at any time without prior notice to You.

2. TERMINATION OF SERVICE: Either party may terminate this Agreement (which will terminate the provision of Straight Talk service) at any time. Any unused service at the time of termination will not be refunded. Straight Talk may terminate this Agreement at any time without notice if we cease to provide service in your area. We may interrupt or terminate your service without notice for any conduct that we believe violates this Agreement. If you behave in an abusive, derogatory or similarly unreasonable manner with any of our representatives, if we have reasonable cause to believe that you are using your Straight Talk phone and/or wireless service for an unlawful purpose or in a way that may adversely affect our service, if you engage in any deceptive or unfair conduct with respect to your Straight Talk phone and/or wireless service. Any provision of this Agreement which by its context is intended to apply after termination of the Agreement will survive termination, including, but not limited to, any restrictions on the use of Straight Talk phones.

3. STRAIGHT TALK SERVICE PLANS AND SERVICE CARDS: Straight Talk Service includes the following service options: Unlimited Talk, Text and Mobile Web Access that includes 2.5 GB of high speed data and the All You Need™ Plan that provides 1000 airtime minutes, 1000 texts and 30 MB of high speed data. Actual data speeds are subject to your wireless device’s capabilities, coverage available in your local area and existing network conditions.

Unlimited Minutes, Texts and Data Plans: With these plans, you receive nationwide calling, text messaging and up to 2.5 GB of high speed data for each 30 day plan cycle. If the 2.5 GB threshold is reached, data speed will be reduced to 2G for the remainder of that plan cycle. High speed data is restored once a new 30 day service plan begins at the end of your last 30 day plan cycle. Straight Talk currently offers Unlimited Minutes, Texts and Data Plans with 30, 90, 180 and 365 days of service. Please note that the unlimited service plans do not track “per minute” usage for nationwide calls or text messages. The Unlimited service plans are subject to certain limitations. See paragraphs 6 and 7 below.

All You Need™ Plan: With this plan, you receive 1000 minutes, 1000 texts, 30 MB of data and 30 days of service. This plan includes nationwide calling and calls to 411 at no extra charge. The name “All You Need” does not imply that this plan will meet the needs of all customers. The All You Need Plan is not available with certain models of Straight Talk Phones such as the Android powered phones and other models. See your phone’s packaging for plan availability.

All You Need Plan Services are deducted in the following manner:

Minutes on the All You Need Plan: All calls are charged at a rate of one (1) minute per minute of use. Minutes are deducted in full unit increments and partial minutes are rounded up to the next minute. No credit is given for dropped calls. Simultaneous calls such as call waiting and 3-way calling will deduct minutes for two calls at the same time. Minutes will be deducted for all time during which your Straight Talk phone is connected to, or using, the wireless system of any Carrier. Use of a wireless system typically begins when you press the “send”, “call” or other button to initiate or answer a call and does not end until you press the “end” button or the call is otherwise terminated. Minutes are deducted for all incoming and outgoing calls, including calls to toll free numbers, 411, 611, “611, Customer Care, and to access your voice mail. Minutes are not deducted for calls to 911. For outbound calls, minutes will be deducted for incomplete and/or busy-no answer calls. There is no additional deduction for nationwide long distance or for 411 calls. International long distance is not available on any Straight Talk phone. Any attempt to place an international long distance call may result in service deactivation and termination of your account. You will not receive a refund if your service is deactivated and/or your account is terminated as a result of your violation of these terms and conditions. You may purchase International long distance service to certain destinations through Straight Talk’s International Long Distance Service program.

Text Messaging on the All You Need Plan: Text messages are deducted from your separate text balances. For picture messaging and other multimedia messaging, deductions from your text and data balances will occur simultaneously based upon the type and size of the message being sent or received. In the event of any conflict between the text messaging rates associated with your selected plan and the text messaging rates associated with a particular model of wireless phone, the text messaging rate associated with the plan will control. Please refer to the terms of the particular plan you have selected for further information. Straight Talk Service does not allow international text messaging except on certain limited phones as described in the phone packaging (currently available with specially marked phones sold by Straight Talk). Attempting to send international messages where not permitted or supported could result in Service deactivation. In the event of a deactivation, your minute, text and data balance previous to deactivation will be cleared from the account.

Please note that Straight Talk does not participate in Premium SMS services or campaigns. Premium SMS refers to activities that usually involve sending a text message to a designated “short code” or buying or attempting to buy SMS services from anyone other than Straight Talk. Premium SMS campaigns include activities such as casting a vote, expressing your opinion, playing a game, subscribing to a service, or interactive television programs. You should not attempt to participate in Premium SMS campaigns, unless it is a Straight Talk authorized campaign. Any charges you may
incurred as a result of an attempt to participate in Premium PSMS services or campaigns (not authorized by Straight Talk) are not refundable. Some Straight Talk Phone Models do not support text messaging to e-mail addresses.

4. REFILLING YOUR STRAIGHT TALK SERVICE: Your Straight Talk phone will only operate when your service is active and you have a positive Service balance in your account (Services include minutes, texts, data and Service days). Minutes, texts, data and Service days do not have cash value and do not accumulate. Straight Talk Services are non-refundable. No refunds or discounts will be given for (i) unused Service balances that expire by your Service End Date; (ii) unused Service balances on your Straight Talk phone if it is lost or stolen; or (iii) Services purchased that are not compatible or supported by your Straight Talk phone. Any unused Service balance(s) that exist at the time you refill your Service and/or at your Service End date will not carry over or accumulate. Customers whose Straight Talk phones are not data-enabled or that cannot use Mobile Web Access will not receive a discount or refund for the unused data service. Straight Talk Service Plans and Service Cards are subject to change without prior notice.

Service End Date: Your “Service End Date” is the last day of your Service period. When you refill Services on your phone, your Service End Date will be reset to the number of Service Days on your refilled plan or service card. Some Straight Talk phone models may not display your “Service End Date.” You can find your Service End Date by visiting straighttalk.com/checkbalance.

Straight Talk Reserve: With Straight Talk Reserve, you may purchase and add Straight Talk Service Plans and Service Cards to your Straight Talk Reserve to be automatically applied on your Service End Date, or if you have the All You Need Plan, at your option as and when needed. You may access the Service Plans and Service Cards in your Straight Talk Reserve at any time through “My Account.” All Unlimited Service Plans and Cards you redeem are automatically added to your Straight Talk Reserve to be applied at your Service End Date. When redeeming an All You Need Plan or Service Card, customers will be prompted to elect either to apply the Service Plan or Card immediately or to place it in Reserve to be added at their Service End Date. If you elect Reserve, the card will be placed in Straight Talk Reserve where it may then be applied at any time at or prior to your Service End Date by visiting “My Account.” If you are an Auto-Refill customer and have decided to add a Service Plan or Service Card to your Straight Talk Reserve, the Plan or Card in Reserve will take precedence over the Auto Refill and it will be applied before an Auto Refill purchase is processed.

Refilling your Straight Talk Service: You may refill your Straight Talk Service as follows:

1. Straight Talk Auto-Refill: You may enroll by registering your credit or accepted debit card (with Visa or MC logo) at straighttalk.com/autorefill and you will receive a recurring charge to your credit or accepted debit card on your Service End Date each month which will automatically refill your Straight Talk service with the Straight Talk Plan you select. ** Please note: Your Auto-Refill is determined by the last plan or card you have added to your Straight Talk phone. For example, if you purchase a 3 month Service Plan, your Auto-Refill will occur every 3 months. To change this, you must call Customer Service and speak with one of our Customer Care representatives. If you have any Service Plans or Cards in your Straight Talk Reserve, those cards will be applied first before an Auto-Refill purchase is processed. Once you have used all Straight Talk Service Plans or Service Cards in your Straight Talk Reserve, the Auto-Refill purchases will resume.

2. Straight Talk Service Plan Cards: Straight Talk Service Plan Cards are available at Wal-Mart stores and online at straighttalk.com and walmart.com. You may be charged applicable taxes and fees at the time of purchase in certain areas. Each Straight Talk Service Plan or Service Card comes with a specified amount of Service (minutes, texts, data and Service days) as disclosed with each Service Plan and on each Service Card. Service begins on the day you add the Services to your Straight Talk phone. Once your service is active with an Unlimited Service Plan or Card, all subsequent Unlimited Service Plans or Cards you redeem will be placed in your Straight Talk Reserve and will be automatically applied to your phone on your Service End Date. Service Cards do not expire except as specifically permitted by law.

Refilling Your Account before Service End Date for All You Need Plans: All You need customers may refill Service balances prior to the Service End Date by purchasing Services online at straighttalk.com or calling 1-877-430-CELL (1-877-430-2355), or buying a Service Card at a retailer location and using the Service Card PIN to refill the account at straighttalk.com. If you refill your account with an All You Need Plan card prior to your Service End Date and you elect to apply the card immediately instead of placing the card in your Reserve, you will lose any unused Service balances (including any remaining minutes, texts, data and Service days) and your account will be reset with the refill amount of the new Service card. If you have Service Plan Cards in your Straight Talk Reserve those cards will take precedence over Auto-Refill purchases. Auto-Refill will automatically resume once you have used up all the cards in your Straight Talk Reserve. All data capable phones with a web access portal powered by Straight Talk will have an option titled Refill my account. This feature allows customers to add an airtime PIN. All the customer must do is click on Refill my account from this feature, have his service PIN handy and follow the prompts. In the event you choose to use this option, data usage will be deducted if you are an All You Need customer. The Refill my account feature may not be available in all phone models.

Refilling Your Account before the Service End Date for Unlimited Plans: On some Android phones, a Straight Talk App is available that will allow customers with Unlimited Service (including Unlimited International Service) to refill their service prior to their Service End Date. Doing so, however, will reset your service account and you will lose all unused Services balances. Unlimited Customers who add an Unlimited Plan with International Long Distance Service may also add the plan to their account prior to the Service End Date. Doing so will reset your service account and you will lose all unused Services balances.

Refilling Your Account after Service End Date: If you do not buy and add Services prior to the Service End Date, your Straight Talk Service will be deactivated on the Service End Date and you may lose your telephone number. If your Straight Talk phone is deactivated for failure to add Services before the Service End Date, you will need to provide your Straight Talk wireless phone’s IMEI/MEID DEC number in order to reactivate your service. If you have a phone with a prepaid engine, you can add an airtime card from this prepaid area. The prepaid engine is accessible from your phone display. Select the menu option and a selection titled “Prepaid” will display. You may add an airtime PIN by selecting “Add Airtime” and following the prompts. This feature may not be available in all phone models. Please note that Straight Talk does not provide refunds for unused minutes, texts or data.

5. STRAIGHT TALK MOBILE WEB SERVICES: With certain Straight Talk phone models, you can access the internet (“Mobile Web”) and purchase ringtones, graphics and applications from the Straight Talk Mobile Web Shop and from other third party websites (purchased ringtones, graphics and applications are collectively referred to as “Web Content”). With BYOP products and certain smart phones, you may access the Mobile Web directly through any compatible web browser.
Accessing Mobile Web Services and Purchasing Web Content: Unless you are on an Unlimited Service Plan, each time you access the Mobile Web through your Straight Talk phone’s browser, your data balance in your Straight Talk phone will be debited for that usage (“Access Charges”). Access Charges are deducted in full kilobyte increments. Access Charges begin when your Straight Talk phone connects to the Mobile Web. This should occur after you open your browser, send or receive a multimedia message (for example, a digital photo), initiate a content download, or if Mobile Web Access is initiated for any other purpose. Access Charges end when the connection to the Mobile Web Service terminates. This should occur shortly after you close your browser, successfully receive or send a multimedia message, after a successful content download or when you exit a Mobile Web session. The Mobile Web Access duration and the related Access Charges are NOT determined from the exact moment you press a button on your Straight Talk phone to open or close the browser.

Unless you are on the Unlimited Service Plan, there is always an Access Charge associated with accessing the Mobile Web, sending or receiving a picture message and downloading content. Total Access Charges will depend on the size of the content and the actual time it takes to download or transmit the content or multimedia message. Any Web Content/Apps purchased or downloaded may only be used or viewed on the Straight Talk phone for which the Web Content was purchased and cannot be transferred to any other device, including a new or replacement Straight Talk phone. Web Content purchases are non-refundable and non-transferable.

Availability, Interruptions and Discontinuation of Mobile Web Service: Straight Talk does not guarantee the availability of Mobile Web Service in your network coverage area at any time and reserves the right to modify, suspend, interrupt or permanently cancel Mobile Web Service, or portions thereof, without notice. Mobile Web Service is not available outside of your coverage area. Straight Talk is not responsible and will not be liable for any modifications, interruptions or discontinuation of Mobile Web Service or for your failure to receive any purchased Web Content. If Mobile Web Service, or any part thereof, is modified, interrupted, discontinued or cancelled, Straight Talk will NOT issue any refunds or reimburse you for any remaining used or unused Services. If you cancel, or attempt to cancel a web download, subscription purchase or a multimedia message in progress, or if this process is otherwise interrupted through no action on your part, data usage may nevertheless be deducted.

Straight Talk Mobile Web Service is provided on an “AS IS” and “AS AVAILABLE” basis. Straight Talk does not warrant that the Mobile Web Service will be uninterrupted or error or virus-free. No warranty of any kind, either express or implied, including but not limited to warranties of title or non-infringement or implied warranties of merchantability or fitness for a particular purpose, is made in relation to the availability, accuracy, reliability, information or content of the Mobile Web Service. You expressly agree and acknowledge that the use of the Mobile Web Service is at your sole risk and that you may be exposed to content from various sources that may be harmful or malicious.

Downloadable Third Party Web Content and Applications: You may download free and purchased Web Content and applications (“Web Content/Apps”) from third parties that are unrelated to Straight Talk. If you are not on an Unlimited Plan, data will be deducted from your data balance. For such third party downloads, Straight Talk is not responsible for the Web Content/Apps, including download, installation, use, transmission failure, interruption, or delay, or any content or website you may be able to access through the Web Content/Apps. Any support questions for these Web Content/Apps may be directed to the third party seller. When you use, download or install Web Content/Apps sold by a third party seller, you may be subject to license terms between you and third parties. Straight Talk is not responsible for any third party content, advertisements, or websites you may access using your phone.

Use of Information: Straight Talk and/or other third parties from which you acquire Web Content/Apps may retain, use, and share information collected from you when you download, use, or install Web Content/Apps. Straight Talk and/or other third parties may update your Web Content/Apps remotely, or may disable or remove any Web Content/Apps at any time. Refer to the Web Content/Apps creator’s privacy policy for information regarding their use of information collected when you download, install, or use any third party Web Content/Apps. We are not responsible for any transmission failure, interruption, or delay related to Web Content/Apps, or any content or website you may be able to access through the Web Content/Apps. If you use a third party application, the application may access, collect, use or disclose your personal information or require the network carrier to disclose your information, including location information (when applicable), to the application provider or some other third party. If you access, use or authorize third party applications through Mobile Web Services, you agree and authorize Straight Talk and the network carrier to provide information related to such use. You understand that your use of third party applications is subject to the third party’s terms and conditions and policies, including its privacy policy.

Information on Phones: Your Phone may contain sensitive or personal information. Straight Talk is not responsible for any information on your phone, including sensitive or personal information, data or photographs. If possible, you should remove or otherwise safeguard any sensitive or personal information, data and photographs when your phone is out of your possession or control, including, but not limited to, relinquishing, exchanging, returning or recycling your phone. By submitting your phone to us, you agree that our employees, contractors or vendors may access all of the information on your phone.

LIMITATION OF LIABILITY FOR STRAIGHT TALK WIRELESS SERVICE, GPS, MOBILE WEB SERVICES AND WEB PURCHASES: IN NO EVENT SHALL STRAIGHT TALK, ITS EMPLOYEES OR LICENSORS OR AFFILIATES BE LIABLE FOR ANY LOSS OF PROFITS, REVENUE, SALES OR DATA; ANY COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; PROPERTY DAMAGE, PERSONAL INJURY, INTERRUPTION OF BUSINESS, OR LOSS OF BUSINESS INFORMATION; OR FOR ANY OTHER SPECIAL, DIRECT, INDIRECT, INCIDENTAL, ECONOMIC, COVER, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES. HOWEVER CAUSED AND WHETHER ARISING UNDER CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE STRAIGHT TALK WIRELESS SERVICE, VOICE MAIL, ANY GPS MAPS, SOFTWARE, MOBILE WEB SERVICES OR OTHER WEB CONTENT, EVEN IF STRAIGHT TALK, OR THEIR RESPECTIVE LICENSORS OR AFFILIATES BE LIABLE FOR ANY LOSS OF PROFITS, REVENUE, SALES OR DATA; ANY COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; PROPERTY DAMAGE; PERSONAL INJURY; INTERRUPTION OF BUSINESS; OR LOSS OF BUSINESS INFORMATION; OR FOR ANY OTHER SPECIAL, DIRECT, INDIRECT, INCIDENTAL, ECONOMIC, COVER, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES. HOWEVER CAUSED AND WHETHER ARISING UNDER CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE STRAIGHT TALK WIRELESS SERVICE, VOICE MAIL, ANY GPS MAPS, SOFTWARE, MOBILE WEB SERVICES OR OTHER WEB CONTENT, EVEN IF STRAIGHT TALK, OR THEIR RESPECTIVE LICENSORS OR AFFILIATES BE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITH RESPECT TO JURISDICTIONS THAT MAY NOT ALLOW THE EXCLUSION OF LIABILITY, BUT MAY LIMIT LIABILITY TO THE EXTENT PERMITTED BY LAW, STRAIGHT TALK AND ITS LICENSORS AND AFFILIATES’ LIABILITY SHALL BE LIMITED TO U.S. $50.

Non-Rated Content: Straight Talk Mobile Web Services content is NOT rated or filtered and you are solely responsible for the use of such material, which may be offensive or objectionable to you or others. You agree not to hold Straight Talk liable for any offensive or objectionable content.

Straight Talk Mobile Web Service is for individual use only and may not be offered for resale. Straight Talk reserves the right to take measures to protect the Carrier’s networks and other users from harm, compromised capacity or degradation in performance. These measures may impact your Service, and
we reserve the right to deny, modify or terminate Service, with or without notice, to anyone we believe is using the Straight Talk Service and/or Mobile Web Services in a manner that adversely impacts the Carrier’s network. We may monitor the compliance of subscribers, with these Terms and Conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law.

Straight Talk Service is not intended for use by children. In the event that you, as a legal guardian allow your child to use the Services, you acknowledge that your child has the permission to access the Straight Talk Mobile Web Service, including, without limitation, email and web browsing capabilities. You further acknowledge that as a legal guardian, it is your responsibility to determine whether use of the Straight Talk Mobile Web Service is appropriate for your child. If you browse with the Straight Talk Mobile Web Service, you agree that you are of the minimum legal age to visit certain sites and you agree not to visit any illegal sites. Availability and reliability of Straight Talk Mobile Web Services is subject to transmission limitations, and your actual device speed may vary from time to time. Not all websites will be available with the Straight Talk Mobile Web Service. Access to certain websites may be blocked or unavailable due to carrier or other restrictions.

6. STRAIGHT TALK UNLIMITED TALK, TEXT AND DATA PLAN INTENDED USE: Straight Talk Unlimited Talk, Text and Data Plans may ONLY be used with a Straight Talk handset or SIM Card for the following purposes: (i) Person to Person Voice Calls (ii) Text and Picture Messaging, and (iii) Internet browsing and ordinary content Downloads. The Straight Talk Unlimited Plan MAY NOT be used for unauthorized uses that adversely impact our service. Examples of unauthorized uses include, without limitation, the following: (i) continuous uninterrupted mobile to mobile or mobile to landline voice calls; (ii) automated text or persistent messaging to another mobile device or e-mail address; (iii) uploading, downloading or streaming of uninterrupted continuous video; (iv) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (v) as a substitute or backup for private lines or dedicated data connections. A person engaged in unauthorized uses may have his/her service throttled and/or terminated. In some circumstances, Customers may be provided notice and an opportunity to take corrective action with respect to unauthorized uses before their service is terminated.

Unlimited voice services may not be used for monitoring services, data transmission, transmission of broadcasts, transmission of recorded material, interconnection to other networks, telemarketing activity or autodialed calls or robocalls. Straight Talk reserves the right to cancel or deactivate service, and/or reduce data throughput in order to protect the Carrier’s network from harm due to any cause, including, without limitation, the excessive and/or unauthorized use of Straight Talk service. Straight Talk reserves the right to limit or reduce data throughput speeds or the amount of data transferred, and to deny or terminate Service, to anyone Straight Talk believes is using the Straight Talk Unlimited Talk, Text and Data Plan in an unauthorized manner or whose usage, in Straight Talk’s sole discretion, adversely impacts the Carrier’s network or customer service levels. Straight Talk will presume you are engaging in an unauthorized use in violation of these Terms and Conditions if in Straight Talk’s sole opinion, you are placing an abnormally high number of calls, or repeatedly placing calls of unusually long duration, or if your talk, text or Mobile Web usage is harmful or disruptive to the Carrier’s network or service levels. If we determine, at our sole discretion, that you are using an unlimited service in violation of the Straight Talk Terms and Conditions of Service, or in any other manner that we deem to be unreasonable or excessive, then we may terminate individual calls, terminate or reduce the speed of data connection throughput, Mobile Web Access or terminate your service, decline to renew your service, or offer you a different service plan with no unlimited usage component.

Straight Talk may discontinue providing Service to you, discontinue your account, terminate data connections and/or reduce data throughput speeds for customers whose usage, in the sole judgment of Straight Talk: (1) appear likely to generate abnormally high call volumes or Mobile Web Access and data usage and/or abnormally long average call lengths or Mobile Web Access and data usage as compared to the usage of other Straight Talk customers; (2) may be harmful, disruptive, or interfere with the Carrier’s network, Straight Talk’s service or the ability to provide quality service to other customers. For a detailed description of activities that could result in reductions in data service speeds or service interruption or termination, see the beginning of this paragraph 6. By initiating Service and placing or receiving calls, you acknowledge and agree to Straight Talk’s right to terminate your Service under these circumstances.

Straight Talk may modify or cancel any Service or take corrective action at any time without prior notice and for any reason, including but not limited to your violation of this agreement.

7. STRAIGHT TALK UNLIMITED PLANS CANNOT BE USED FOR: Any applications that tether your device to a laptop or personal computer other than for the use of Wireless Sync. IN ADDITION TO THE DISCLAIMERS SET FORTH IN THE AGREEMENT, YOU ACKNOWLEDGE THAT THE USE OF THE STRAIGHT TALK MOBILE WEB SERVICES IS AT YOUR SOLE RISK. THE SERVICE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS WITHOUT WARRANTY OF ANY KIND. STRAIGHT TALK MAKES NO WARRANTY THAT THE STRAIGHT TALK MOBILE WEB SERVICES WILL (i) MEET YOUR REQUIREMENTS, (ii) ALLOW ACCESS TO ALL THIRD PARTY SITES, OR (iii) BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE. NO ADVICE OR INFORMATION OBTAINED FROM ANY OTHER SOURCE SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE AGREEMENT OR THE STRAIGHT TALK MOBILE WEB SERVICES TERMS OF USE. You are responsible for all activities undertaken by you using the Straight Talk Mobile Web Services, including without limitation, the use of email. You shall not use, nor permit others to use, the Straight Talk Mobile Web Services in a manner or for a purpose contrary to this Agreement.

8. SERVICE AREA MAPS AND COVERAGE MAPS: You will find Service Area Maps and Coverage Maps on our website, at straighthtalk.com/Coverage. These maps are for general informational purposes only. The coverage maps depict the general coverage area of Straight Talk. The coverage maps are not a guarantee of coverage. Coverage is not available everywhere. The coverage maps display only the predicted and approximate optimal wireless coverage for voice calls, while outdoors, of the network on which your phone may be activated including the coverage area of the network’s roaming partners, if applicable. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Within coverage areas, there may be significant limitations or interruptions in coverage that may impact service and result in dropped and blocked connections, slower Mobile Web Service and data speeds or no Mobile Web Service or data connectivity and call interference. This could occur due to many factors including your device, network changes, network traffic volume, network outages, technical limitations, signal strength, the terrain and your proximity to buildings, foliage and other obstructions, weather and other conditions. You will not be able to operate your phone or make 911 calls if service is not available. Some features on your device may not operate when roaming on the network of a network roaming partner. If you travel outside of your coverage area, your phone will not work. The coverage depicted on the Straight Talk coverage maps is based on the information
of the risk of being struck by lightning, you should not use your Straight Talk outside during a lightning

9. ROAMING: "Roaming" occurs when a subscriber of one wireless service provider uses the network facilities of another wireless service provider. Roaming usually occurs when a subscriber places or receives a call while outside of the network coverage area of their wireless service provider.

Service on the CDMA Network. If your Straight Talk Service is on the CDMA network, your Straight Talk phone will not roam when you are outside of the Straight Talk CDMA network coverage area.

Service on the GSM Network. If your Straight Talk Service is on the GSM network, your Straight Talk Wireless phone may roam when you are outside of the Straight Talk GSM network coverage area. When your Straight Talk GSM phone is roaming, Voice and SMS messaging will continue to be available to you at no additional charge. Mobile Web Services access will not be available while you are roaming outside of the Straight Talk GSM network coverage area. When your GSM Straight Talk Phone is roaming, an indicator light on your handset may display the word “Roam” or “RM” on the screen while the phone is not in use.

International Roaming is strictly prohibited. Straight Talk does not offer international roaming. You will not be able to make or receive calls on your Straight Talk phone if you are traveling outside of the United States. If you attempt to place or receive a call on your Straight Talk phone while traveling outside of the United States could result in service deactivation and account termination without a refund for unused service.

10. EMERGENCY CALLS: If you are in an area where your Straight Talk phone is searching for a wireless signal or there is no wireless signal or wireless service, it is highly probable that a call to 911 will not go through. Do not rely solely on your Straight Talk phone in an emergency situation. In an emergency, locate the nearest landline phone and call for help.

11. LIMITATIONS OF SERVICE AND USE OF EQUIPMENT: Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier’s radio telephone system. Mobile Web Services are available only while the subscriber is in the Straight Talk CDMA coverage area (if on the CDMA network) or the GSM network coverage area (if on the GSM network). Straight Talk reserves the right to substitute and/or replace any Straight Talk equipment (including phones) with other Straight Talk equipment including phones of comparable quality. Some functions and features referenced in the User Guide provided with your Straight Talk phone may not be available on your Straight Talk phone. Straight Talk does not warrant or guarantee availability of network or of any Services at any specific time or geographic location or whether the Services will be provided without interruption. Neither Straight Talk, nor any Carrier, shall have any liability for Service failures, outages or limitations of Service. Because of the risk of being struck by lightning, you should not use your Straight Talk outside during a lightning storm. You should also unplug the Straight Talk power cord and charger to avoid electrical shock and/or fire during a lightning storm.

12. LIMITATION OF LIABILITY: Your Service may be unavailable, interrupted, delayed or limited for a variety of reasons outside of Straight Talk’s control. Not all plans or Services are available for purchase or use in all sales channels, in all areas or with all devices. There are gaps in service within the Services areas shown on coverage maps, which, by their nature, are only approximations of actual coverage. Straight Talk does not guarantee you uninterrupted service or coverage. We cannot assure you that if you place a 911 call you will be found. Straight Talk will not be liable to you for any actual, direct or indirect, special, incidental, consequential, exemplary or punitive damages of any kind, including lost profits (regardless of whether it has been notified such loss may occur) by reason of any act or omission in its provision of equipment and/or Services or by reason of any interruption in service. Straight Talk will not be liable for any act or omission of any other person or company furnishing a part of our Services or any equipment or for any damages that result from any Service or equipment provided by or manufactured by third parties. In the event a Straight Talk phone is returned to Straight Talk for replacement or repair under warranty or returned for any other reason, Straight Talk is liable nor responsible for any unauthorized use and/or loss of voice mail, personal information, passwords, contacts, music, ringtones, pictures, videos, applications or other content on the Straight Talk phone.

You agree that neither we nor our vendors, suppliers or licensors are responsible for any damages you may suffer or incur resulting from: (a) anything done or not done by another person; (b) providing or failing to provide Mobile Web Services, including, but not limited to, deficiencies or problems with a phone or network coverage (for example, dropped, blocked, interrupted service, etc.); (c) traffic or other accidents, or any health-related claims relating to our service; (d) Data Content or information accessed while using our service; (e) an interruption or failure in accessing or attempting to access emergency services from a phone, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services, (g) information or communication that is blocked by a spam filter, (h) damage to your phone or any computer or equipment connected to your phone, or damage to or loss of any information stored on your phone, computer or equipment from your use of the Services or from viruses, worms, or downloads of malicious content, materials, data, text, images, video or audio; or (i) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism or government orders or acts. You should implement appropriate safeguards to secure your phone, computer or equipment and to back-up your information stored on each

13. INDEMNIFICATION: You agree to indemnify and hold harmless Straight Talk and TracFone Wireless, Inc. from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys’ fees on account thereof resulting from your use of a Straight Talk phone and/or Straight Talk Services, whether based in contract or tort (including strict liability) and regardless of the form of action.

14. UNAUTHORIZED USAGE OR RESALE: The Straight Talk phone is sold exclusively for use by you, the end consumer, with the Straight Talk Service available solely within the United States. Any other use of your Straight Talk handset including, without limitation, activation and/or use on a network other than Straight Talk, any resale, unlocking and/or reflashing of the handset is unauthorized and constitutes a violation of your agreement with Straight Talk. You agree not to unlock, reflash, tamper with or alter your Straight Talk phone or its software, enter unauthorized PINs, engage in any other unauthorized
or illegal use of your Straight Talk phone or the Service, or assist others in such acts, or to sell and/or export Straight Talk phones outside of the United States. Improper, illegal or unauthorized use of your Straight Talk phone may result in immediate discontinuance of Service and legal action. These acts violate Straight Talk’s rights and state and federal laws. Straight Talk will prosecute violators to the full extent of the law. Straight Talk reserves the right to cancel any Service without notice.

Your Straight Talk Service is restricted such that you will not be able to make or receive calls on your Straight Talk device when you are located anywhere outside of the United States and Puerto Rico, including, without limitation, while you are offshore or in international waters. Any such calls are considered unauthorized usage by Straight Talk for which your Service will be immediately suspended and your account deactivated without refund.

Some Straight Talk wireless phones have SIM cards. If your Straight Talk phone has a SIM card, then you agree to safeguard your SIM card and not to allow any unauthorized person to use your SIM card. You agree not to, and not to allow any other person to, directly or indirectly alter, bypass, copy, decompile, reverse-engineer or otherwise circumvent or reproduce the encoded information stored on, or the encryption mechanisms of, your SIM card. You may not remove your SIM card or use the SIM card on any other wireless phone. Any violation of the restrictions on the use of your SIM card that are contained in this section may result in the immediate termination of your service without notice. The Carriers, TracFone Wireless, or its service providers, may, from time to time, remotely update or reprogram your Straight Talk device.

Straight Talk phones are designed to be used only with Straight Talk Service. Under some circumstances, you may be eligible to have your Straight Talk phone reprogrammed to work with another carrier, but you must contact us to do so. Not all Straight Talk phones are capable of being reprogrammed.

In the event of suspension for any other unauthorized usage, You will forfeit unused airtime and service and you will not be entitled to receive a refund for your phone or for any unused airtime and service.

15. DISPUTE RESOLUTION: You agree that you will first contact us with any dispute and provide a written description of the nature of the dispute, all relevant documents and other information concerning the dispute and your proposed resolution before taking any legal action. If we are unable to reach a resolution of your dispute within 60 days of your notice to us, you agree that instead of filing a lawsuit or small claims action in a court of law, you will submit the dispute to binding arbitration as set forth in this provision.

BINDING ARBITRATION: PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS RIGHTS THAT YOU MAY OTHERWISE HAVE. IT PROVIDES FOR RESOLUTION OF ALL DISPUTES AND CLAIMS (INCLUDING ONES THAT ALREADY ARE THE SUBJECT OF LITIGATION), EXCEPT FOR CLAIMS CONCERNING THE UNAUTHORIZED RESALE, EXPORT, ALTERATION, AND/OR TAMPERING OF YOUR STRAIGHT TALK PHONE, ITS SOFTWARE, THE SERVICE AND/OR PIN NUMBERS, THROUGH ARBITRATION INSTEAD OF SUING IN COURT IN THE EVENT THE PARTIES ARE UNABLE TO RESOLVE A DISPUTE OR CLAIM. ARBITRATION IS BINDING AND SUBJECT TO ONLY A VERY LIMITED REVIEW BY A COURT. THIS ARBITRATION CLAUSE SHALL SURVIVE TERMINATION OF STRAIGHT TALK’S AGREEMENT WITH YOU. This provision is intended to encompass all disputes or claims arising out of your relationship with Straight Talk, arising out of or relating to the Service or any equipment used in connection with the Service (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory). Nothing contained in this arbitration provision shall preclude Straight Talk from bringing claims concerning the unauthorized resale, export, alteration, and/or tampering of your Straight Talk phone, its software, the Service and/or PIN numbers in state or federal court. References to you and Straight Talk include, where applicable, our respective subsidiaries, affiliates, predecessors in interest, successors, and assigns. All claims will be resolved by binding arbitration where permitted by law. You must first present any claim or dispute to Straight Talk by contacting Customer Care to allow an opportunity to resolve the dispute prior to initiating arbitration. The arbitration of any dispute or claim shall be conducted in accordance with the American Arbitration Association (“AAA”) under the Wireless Industry Arbitration Rules (“WIA Rules”), as modified by this agreement. You and Straight Talk agree that use of the Service evidences a transaction in interstate commerce and this arbitration provision will be interpreted and enforced in accordance with the Federal Arbitration Act and federal arbitration law. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this agreement. You and Straight Talk agree that any arbitration will be conducted on an individual basis and not on a consolidated, class wide or representative basis. Further, you agree that the arbitrator may not consolidate proceedings or more than one person’s claims, and may not otherwise preside over any form of a representative or class proceeding. If the preclusion of consolidated, class wide or representative proceedings is found to be unenforceable, then this entire arbitration clause shall be null and void. All fees and expenses of arbitration will be divided between you and Straight Talk in accordance with the WIA Rules, except that Straight Talk will reimburse you for the amount of the filing fee in the event you prevail in the arbitration. Each party will bear the expenses of its own counsel, experts, witnesses, and preparation and presentation of evidence. If for any reason this arbitration provision is deemed inapplicable or invalid, or to the extent this arbitration provision allows for litigation of disputes in court, you waive to the fullest extent permitted by law, (i) the right to a trial by jury and (ii) any claims for punitive or exemplary damages. Unless Straight Talk and you agree otherwise, the location of any arbitration shall be Miami, Florida. Except where prohibited by law, Straight Talk and you agree that no arbitrator has the authority to award punitive damages or any other damages not measured by the prevailing party’s actual damages. Neither you nor Straight Talk shall disclose the existence, contents, or results of any arbitration except to the extent required by law. Judgment on the award rendered may be entered by any court having jurisdiction.

16. CHOICE OF LAW: These Terms and Conditions shall be construed under the laws of Florida, without regard to its choice of law rules, except for the arbitration provision contained in these Terms and Conditions, which will be governed by the Federal Arbitration Act. This governing law provision applies no matter where You reside, or where You use or pay for the Services.

17. PRIVACY POLICY: To view the Straight Talk Privacy Policy please refer to the Straight Talk website straighthalk.com.

18. LIMITED WARRANTY: A new Straight Talk phone is covered by a one year limited warranty, set forth below, administered by Straight Talk. A reconditioned Straight Talk phone also has a one year limited warranty provided by Straight Talk and all Straight Talk accessories have a 90-day limited warranty against defects in materials and workmanship under normal use by the purchaser. You may obtain warranty service directly from Straight Talk.
Apple products are covered by a one-year Limited Warranty offered and administered by Apple. Please see apple.com for more information.

How to obtain Warranty Service: To obtain warranty service from Straight Talk on a new or reconditioned phone or Straight Talk accessories purchased from Straight Talk or Wal-Mart, please contact Technical Support at 1-877-430-CELL (1-877-430-2355). If your problem cannot be resolved over the phone, our Straight Talk technicians will provide you with a Ticket Number, which you will use to send your phone and/or accessories to the designated Straight Talk Service Center for repair or replacement, at Straight Talk’s discretion.

Terms of Limited Warranty: Straight Talk warrants to you, the Customer, that your Straight Talk cellular phone (“Product”) is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for one (1) year beginning on the date of the purchase of the Product.

2. The limited warranty extends only to the original purchaser (“Consumer”) of the Product and is not assignable or transferable to any subsequent purchaser/end-user.

3. The limited warranty extends only to Consumers who purchase the Product in its original packaging from an authorized dealer.

4. During the limited warranty period, Straight Talk will replace or repair, at Straight Talk’s sole option, any defective Products or parts (except as excluded below), or any Products or parts that will not properly operate for their intended use (except as excluded below) with new or refurbished replacement Products or parts if such replacement or repair is needed because of Product malfunction or failure during normal usage. Straight Talk may, at its sole discretion, replace the Product with a refurbished phone of the same model if available, or if not available, of a comparable model of phone. The limited warranty does not cover loss of personal information, passwords, contacts, music, ringtones, pictures, videos, applications or other content, memory cards, software, defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operating parts. Straight Talk’s limit of liability under this limited warranty is the actual cash value of the Product at the time the Consumer returns the Product to Straight Talk for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. Straight Talk shall not be liable for any other losses or damages. These remedies are the Consumer’s exclusive remedies for breach of warranty.

5. Upon request from Straight Talk, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.

6. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
   a) The Product has been subjected to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Straight Talk, including damage caused by shipping.
   b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, damage caused by computer or Internet viruses, bugs, worms, Trojan Horses, cancelbots or damage caused by the connection to other products not recommended for interconnection by Straight Talk.
   c) Straight Talk was not advised in writing by the Consumer of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.
   d) The Product serial number plate or the enhancement data code has been removed, defaced or altered.
   e) The defect or damage was caused by the defective function of the cellular system or by inadequate signal reception by the external antenna, or viruses or other software problems introduced into the Product.
   f) The Product is outside of the one (1) year Limited Warranty period.

7. Straight Talk does not warrant uninterrupted or error-free operation of the Product or service. Straight Talk cannot and does not guarantee that your communications will be private or secure; it is illegal for unauthorized people to intercept your communications, but such interceptions can occur. If a problem develops during the limited warranty period, the Consumer shall contact Straight Talk Customer Care for repair or replacement processing of the Product. Straight Talk shall, at its discretion, provide a replacement product that may consist of a refurbished phone of the same model if available, or of a comparable model.

8. You (the Consumer) understand that the product may consist of refurbished equipment that contains used components, some of which have been reprocessed. The used components comply with Product performance and reliability specifications.

9. STRAIGHT TALK EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE. THE FOREGOING LIMITED WARRANTY IS THE CONSUMER’S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. STRAIGHT TALK SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF SAVINGS OR REVENUE, LOSS OF DATA, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF STRAIGHT TALK KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. STRAIGHT TALK SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY. LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS RETURNED FOR REPLACEMENT OR WARRANTY SERVICE OR FOR THE LOSS OR UNAUTHORIZED USE OF CUSTOMER PASSWORDS, PERSONAL INFORMATION, CONTACTS, PICTURES, VIDEOS, APPLICATIONS, MUSIC, RINGTONES OR OTHER CONTENT.

10. Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.

11. Straight Talk neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.

12. This is the entire warranty between Straight Talk and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.

13. This limited warranty allocates the risk of failure of the Product between the Consumer and Straight Talk. The allocation is recognized by the Consumer and is reflected in the purchase price.
STRAIGHT TALK UNLIMITED INTERNATIONAL LONG DISTANCE CARD AND STRAIGHT TALK PAY AS YOU GO INTERNATIONAL CALLING SERVICE ADDITIONAL TERMS AND CONDITIONS.

These additional terms and conditions apply to customers who purchase and/or use the Straight Talk Unlimited International Long Distance Card (the “Unlimited ILD Card”) or Straight Talk Pay As You Go International Long Distance Prepaid Calling Service (“Paygo ILD Service”) (collectively, “Straight Talk ILD Service”). By purchasing or using the Unlimited ILD Card or the ILD Service, the user (or “You”) accept(s) the rates, terms, and conditions (“Terms”) set forth below as such Terms are updated from time to time on our Website.

Please read these additional Terms and Conditions of Service carefully. These additional Terms and Conditions of Service are a legally binding agreement between you and Straight Talk. They contain important information about your legal rights, and require that certain disputes be resolved through Arbitration instead of a court trial. Straight Talk reserves the right to change or modify any of these Terms and Conditions of Service at any time and in its sole discretion. Any changes or modifications to these Terms and Conditions of Service will be binding upon you once posted on our website at straighttalk.com.

Straight Talk ILD service is an independent service from your Straight Talk Wireless Service and must be purchased separately. If you are on the Straight Talk All You Need Plan, your Straight Talk Wireless Service minutes will be deducted when using the Straight Talk Pay As You Go International Calling Service.

STRAIGHT TALK UNLIMITED ILD CARD: The Straight Talk Unlimited ILD Card is intended for live dialogue between, and initiated by two individuals for personal use and not for commercial use or resale. Personal use is defined as calls originated by the owner of the cell phone (mobile phone) and/or handset to an international destination to initiate conversation between two individuals. It may not be used for any other purpose including, but not limited to, conference calling, monitoring services, data transmissions, transmission of broadcasts, transmission of recorded material, interconnection to other networks, telemarketing, autodialed calls, other commercial uses, or other connections that do not consist of uninterrupted live dialogue between two individuals. The service is not for commercial use or resale. Loaning or renting your handset (mobile phone or cell phone) or service to other persons for their use or calling, hosting, establishing or maintaining a Chat Line is not considered personal use. We will presume a customer is engaged in non-personal use in violation of our terms and conditions if their international long distance calling usage exceeds three times the average usage of our ILD subscriber base, and we reserve the right to suspend, terminate or restrict your services with no prior notice.

The Straight Talk Unlimited ILD Card will allow you to place calls to select destinations internationally. It will not allow you to place calls to all destinations or to all countries. The service excludes calls to higher cost cellular and wireline, non-geographic and premium numbers. The destinations which are available may change without notice at any time. The Straight Talk Unlimited ILD Card is not a substitute for regular international calling services. The Straight Talk Unlimited ILD Card excludes certain call types such as calls to non-geographic and premium numbers. In order to determine if your destination of choice is available on the service, you may check our website at straighttalk.com/unlimitedinternational. Each mobile phone will be allowed to call up to 15 unique destination numbers per 30-day period. The 15 unique destination numbers automatically resets when the Account is renewed each service period. You can review your destinations at straighttalk.com/internationalcalling. If you want to call a destination or telephone number which is not part of this Unlimited ILD Service, you may purchase and utilize a prepaid international $10 Global card.

IMPORTANT NOTICE FOR CUSTOMERS CALLING MEXICO: Calls to cellular phones in Mexico are limited to 400 minutes every 30 day service period.

Straight Talk will presume certain usage, dialing or calling patterns to indicate that you are using the ILD Service in violation of these Terms and Conditions and We reserve the right to suspend, terminate or restrict Your Services without notice. If you believe that We are in error, You may contact Customer Service at 1-877-430-2355 and depending on the circumstances, We may reactivate Your Unlimited ILD Service. If, however, you continue your usage, dialing or calling patterns that We deem connote non-personal use in violation of these terms and conditions, We reserve the right to suspend, terminate or restrict Your Services with no prior notice. You will not receive a refund if your service is terminated for violating these terms and conditions.

International telephone service may be provided by other carriers, many of whom Straight Talk may not have a direct contractual relationship or service level agreements. In addition, the service provided by these third parties may not be the same as service provided in the United States or by other international long distance carriers. Events beyond our control may affect the availability and/or quality of service.

STRAIGHT TALK PAY AS YOU GO INTERNATIONAL CALLING SERVICE.

19. PURCHASING AND REGISTERING STRAIGHT TALK ILD SERVICE: In order to use Straight Talk Pay As You Go International Calling Service, you must purchase the international calling service through your Straight Talk “My Account” Pay As You Go International Calling Service feature found at straighttalk.com and register each phone from which the International calls will be made. You may place an international long distance call using the ILD Service from a registered phone by calling 1-855-787-8855 and following the system instructions. If you need assistance or to report a problem, inquire about international rates, charges, access numbers and/or country codes, please call Customer Service at 1-877-430-2355 from 8am-12am 7 days a week.

PLEASE NOTE: International long distance rates and charges will vary and are subject to change without prior notice. Straight Talk ILD Service is not intended for intrastate dialing in the US, to place calls to area codes 500, 700, 800, 888, 877, 866, 855, 900, 976, 411 or 555, nor to place certain toll-free, operator-assisted, third-party billed, directory assistance or collect calls.

$10 Global Service: All Plans are subject to the ILD Term and Conditions of Service. The rates to specific countries, regions or cities are available at straighttalk.com/internationalcalling. All rates are subject to change at any time without notice. Calls are billed in one-minute increments. Expiration period of 180 days after last purchase or 30 days after the Straight Talk Wireless subscriber’s mobile service is suspended.

Adding a $10 Global Card: You may refill your $10 balance in $10 increments on the straighttalk.com website either when you 1) purchase a service card or 2) visit My Account and elect to buy another card or 3) visit straighttalk.com/internationalcalling and select the $10 card option. The mobile phone number you provide when purchasing this international calling card will be the service line that is permitted to dial internationally. You are responsible for preventing the unauthorized use of Your Account and the
Service, and You are responsible for any reduction in value of Your Account arising out of authorized and unauthorized use. Your Global Card airtime will expire after 180 days of non-use, or after 30 days of inactive Straight Talk service."

Suspending/Canceling the Service: You agree not to use the Service for any unlawful, abusive, or fraudulent purpose, including, for example, using the Service in a way that (1) interferes with Our ability to provide the Service to You or to other customers; or (2) violates applicable law or this Agreement; or (3) avoids Your obligation to pay for the Service; or (4) is not for consumer use. You agree not to resell the Service or to use the Service for any unlawful or abusive purpose or in such a way as to create damage or risk to Our business, reputation, employees, facilities, third parties or to the public generally.

20. REFILE YOUR STRAIGHT TALK PAY AS YOU GO INTERNATIONAL CALLING SERVICE ACCOUNT: Your Pay As You Go International Calling Service will only work when you have a positive balance in your Pay As You Go International Calling - Service account. You may refill your Pay As You Go International Calling Service account by adding credit under the “Buy Time now” feature. You may also enroll in the auto-recharge feature where your credit card will be charged the selected amount once the balance reaches the minimum of $2.00 depending on the maximum number of recharges you select.

21. CHARGES FOR ILD CALLS: Call times for each call are rounded up to the next whole minute and billed in full minute increments. Per call charges are rounded up to the next whole penny. You will be charged for calls based upon the rates that are effective as of the date and time you place the call.

No representation or warranty, express or implied, is made regarding the number of minutes available for calls to a particular country or, after having placed a call, the remaining number of minutes available for calls to any particular country.

You are responsible for safeguarding your Pay As You Go International Calling Service Account and information. Straight Talk is not responsible for and will not issue credit for unauthorized use.

If you elect to enroll in the auto-recharge program, you authorize Straight Talk to charge your credit or debit card for all charges associated with your Pay As You Go International Calling Service. You agree to pay all charges posted by Straight Talk in accordance with the applicable terms of your credit or debit card. You further agree that Straight Talk may assess a $10 fee, or such other fee as authorized by law, each time a payment is declined by your credit card issuer. You acknowledge your agreement to these terms when you sign up for the auto-recharge program and at subsequent intervals in accordance with the terms and conditions of the service you select. You may review your payment history for the past six (6) months at any time by accessing your “My Account” on the Straight Talk website.

Credit card fraud is a criminal offense. At Straight Talk, we use automated and manual systems to obtain and confirm proper credit card authorization. Information related to fraudulent transactions, including but not limited to IP addresses, detailed call records, transaction data and email addresses is collected and may be provided to appropriate law enforcement officials to assist in the prosecution of any persons attempting to commit fraud in connection with their purchases and other transactions on the Straight Talk website.

You must notify us in writing of any disputed charges within sixty (60) days of the charges or you will have waived your right to dispute the charges.

22. LOST OR STOLEN PHONE: If your Straight Talk phone is lost or stolen, you must notify the Straight Talk Customer Care Center immediately to cancel your Pay As You Go International Calling Service. Straight Talk is not liable for any usage activity posted to your account.

23. COUNTRIES YOU MAY CALL USING YOUR STRAIGHT TALK ILD SERVICE: You will find a complete list of countries and calling rates by accessing the Straight Talk “My Account” International Calling Service feature found at straighthtalk.com.

24. REFUND AND CREDIT POLICY: Straight Talk is committed to delivering high quality service to our customers every day. However, circumstances beyond our control may result in occasional disruptions in service. Straight Talk will not issue refunds or credit for any disruption in service. Minutes will be deducted for dropped calls, misdialed numbers and busy destination numbers from the moment the call is attempted (when you press the “Send” button on your phone). Straight Talk will not credit airtime minutes that are deducted as a result of unsuccessful attempts to call international destinations.

If you elect to cancel your Pay As You Go International Calling Service account, you will not receive a refund for any of the unused balance as of the date you discontinue the service. We, therefore, strongly suggest that you use up the remaining balance of your Pay As You Go International Calling Service before terminating the service. Please note that you may use your Pay As You Go International Calling Service balance from any phone authorized in your Pay As You Go International Calling Service even if your Straight Talk number has been deactivated.

OTHER TERMS AND CONDITIONS APPLICABLE TO STRAIGHT TALK UNLIMITED INTERNATIONAL LONG DISTANCE CARD AND STRAIGHT TALK PAY AS YOU GO INTERNATIONAL CALLING SERVICE

No warranty, express or implied, is made regarding the condition or fitness of the services offered or use of the service for any particular use or purpose, including warranties of title or implied warranties of merchantability or non-infringement. Straight Talk does not authorize anyone to make a warranty on its behalf and you may not rely on any statement of warranty as a warranty by Straight Talk.

25. EXCLUSION OF WARRANTIES: You acknowledge that our service is provided “AS IS” and Straight Talk makes no warranty to You or to any third party whatsoever, directly or indirectly, express, implied or statutory, as to the suitability, durability, description, quality, title, non-infringement, merchantability, completeness or fitness for use or purpose of the service. All such warranties are hereby expressly excluded and disclaimed. We also make no warranty that the service will be interrupted or error free. We do not authorize anyone, including, but not limited to, Straight Talk employees, to make any warranties on our behalf and You should not rely on any such statement. Your use of the Straight Talk service is solely at Your risk.

26. LIMITATION OF LIABILITY: Your service may be unavailable, interrupted, delayed or limited for a variety of reasons outside of Straight Talk’s control. Straight Talk ILD Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier’s radio telephone system. Straight Talk does not warrant or guarantee availability of Straight Talk ILD Service at any specific time or in any specific geographic location.
location or that the Straight Talk ILD Service will be provided without interference or interruption. Neither Straight Talk, nor any Carrier, shall have any liability for service failures, outages or limitations of service. Not all services are available for purchase or use in all sales channels, in all areas or with all devices.

IN NO EVENT SHALL STRAIGHT TALK, ITS EMPLOYEES, LICENSORS OR AFFILIATES BE LIABLE TO ANY PARTY FOR ANY LOSS OF PROFITS, REVENUE, SALES OR DATA; ANY COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; PROPERTY DAMAGE. PERSONAL INJURY, INTERRUPTION OF BUSINESS. OR LOSS OF BUSINESS INFORMATION; OR FOR ANY OTHER SPECIAL, DIRECT, INDIRECT, INCIDENTAL, ECONOMIC, COVER, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES. HOWEVER CAUSED AND WHETHER ARISING UNDER CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE STRAIGHT TALK ILD SERVICE, EVEN IF STRAIGHT TALK AND/OR ITS LICENSORS OR AFFILIATES ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITH RESPECT TO JURISDICTIONS THAT MAY NOT ALLOW THE EXCLUSION OF LIABILITY, BUT MAY ALLOW LIABILITY TO BE LIMITED IN SOME CASES, STRAIGHT TALK, ITS EMPLOYEES, LICENSORS AND AFFILIATES’ LIABILITY SHALL BE LIMITED TO US $50.

27. INDEMNIFICATION: You agree to indemnify and hold harmless Straight Talk and TracFone Wireless, Inc. from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys' fees on account thereof resulting from your use of a Straight Talk phone and/or Straight Talk ILD Service, whether based in contract or tort (including strict liability) and regardless of the form of action.

28. RIGHT TO TERMINATE: Straight Talk reserves the rights to terminate your Straight Talk ILD service at any time without notice if your account is suspected of fraud, for any credit or debit card chargeback we receive or due to Your non-compliance with the Straight Talk Terms and Conditions of Service and/or with these Additional Terms and Conditions of Service governing the Straight Talk ILD Service.

29. BINDING ARBITRATION: PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS RIGHTS THAT YOU MAY OTHERWISE HAVE. IT PROVIDES FOR RESOLUTION OF ALL DISPUTES AND CLAIMS (INCLUDING ONES THAT ALREADY ARE THE SUBJECT OF LITIGATION), EXCEPT FOR CLAIMS CONCERNING THE UNAUTHORIZED RESALE, EXPORT, ALTERATION, AND/OR TAMPERING OF YOUR STRAIGHT TALK PHONE, ITS SOFTWARE, THE SERVICE AND OR PIN NUMBERS, THROUGH ARBITRATION INSTEAD OF SUING IN COURT IN THE EVENT THE PARTIES ARE UNABLE TO RESOLVE A DISPUTE OR CLAIM. ARBITRATION IS BINDING AND SUBJECT TO ONLY A VERY LIMITED REVIEW BY A COURT. THIS ARBITRATION CLAUSE SHALL SURVIVE TERMINATION OF STRAIGHT TALK’S AGREEMENT WITH YOU. This provision is intended to encompass all disputes or claims arising out of your relationship with Straight Talk, arising out of or relating to the Straight Talk ILD Service or any equipment used in connection with the Service (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory). References to you and Straight Talk include, where applicable, our respective subsidiaries, affiliates, predecessors in interest, successors, and assigns. All claims will be resolved by binding arbitration where permitted by law. You must first present any claim or dispute to Straight Talk by contacting Customer Care to allow an opportunity to resolve the dispute prior to initiating arbitration. The arbitration of any dispute or claim shall be conducted in accordance with the American Arbitration Association (“AAA”) under the Wireless Industry Arbitration Rules (“WIA Rules”), as modified by this agreement. You and Straight Talk agree that use of the Service evidences a transaction in interstate commerce and this arbitration provision will be interpreted and enforced in accordance with the Federal Arbitration Act and federal arbitration law. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this agreement. You and Straight Talk agree that any arbitration will be conducted on an individual basis and not on a consolidated, class wide or representative basis. Further, you agree that the arbitrator may not consolidate proceedings or more than one person’s claims, and may not otherwise preside over any form of a representative or class proceeding. If the preclusion of consolidated, class wide or representative proceedings is found to be unenforceable, then this entire arbitration clause shall be null and void. All fees and expenses of arbitration will be divided between you and Straight Talk in accordance with the WIA Rules, except that Straight Talk will reimburse you for the amount of the filing fee in the event you prevail in the arbitration. Each party will bear the expenses of its own counsel, experts, witnesses, and preparation and presentation of evidence. If for any reason this arbitration provision is deemed inapplicable or invalid, or to the extent this arbitration provision allows for litigation of disputes in court, you waive to the fullest extent permitted by law, (i) the right to a trial by jury and (ii) any claims for punitive or exemplary damages. Unless Straight Talk and you agree otherwise, the location of any arbitration shall be Miami, Florida. Except where prohibited by law, Straight Talk and you agree that no arbitrator has the authority to award punitive damages or any other damages not measured by the prevailing party’s actual damages. Neither you nor Straight Talk shall disclose the existence, contents, or results of any arbitration except to the extent required by law. Judgment on the award rendered may be entered by any court having jurisdiction.

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The terms “Everything you need in a cell phone without a contract” and “All You Need” are Trademarks of TracFone Wireless Inc., and are based on industry research on the needs of the majority of wireless users. These terms do not imply that all the needs of all customers will be met with Straight Talk plans. The Bluetooth trademarks are owned by their proprietor and used under license. All other trademarks, service marks, and trade names referenced are the property of their respective owners.
GENERAL SAFETY

- Don’t make or receive handheld calls while driving. And never text while driving.
- Keep your phone at least 15 mm away from your ear or body while making calls.
- Small parts may cause choking.
- Your phone can produce a loud sound.
- Keep away from pacemakers and other electronic medical devices.
- Switch off when asked to in hospitals and medical facilities.
- Switch off when told to in aircrafts and airports.
- Switch off when near explosive materials or liquids.
- Don’t rely on your phone for emergency communications.
- Don’t use at gas stations.
- Your phone may produce a bright or flashing light.
- Don’t dispose of your phone in fire.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Avoid contact with anything magnetic.
- Avoid extreme temperatures.
- Avoid contact with liquids. Keep your phone dry.
- Don’t take your phone apart.
- Only use approved accessories.

Radio Frequency (RF) Energy

This model phone meets the government’s requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States, Industry Canada of Canada.

During SAR testing, this device is set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 0.4 inches (10 mm). Although the SAR is
if not installed and used in accordance with the instructions, may cause harmful interference to
residential installation. This equipment generates, uses and can radiate radio frequency energy and,
These limits are designed to provide reasonable protection against harmful interference in a
device, pursuant to part 15 of the FCC Rules.
NOTE: Changes or modifications not expressly approved by the manufacturer could void the
user's authority to operate the equipment.
CAUTION: Consult the dealer or an experienced radio/TV technician for help.

Using Your Phone With a Hearing Aid Device
Your Z930L is compliant with the FCC Hearing Aid Compatibility (HAC) requirements. For
additional HAC information, including the HAC rating of this product, please refer
to www.zteusa.com/support_page/.

When some wireless phones are used near some hearing devices (hearing aids and cochlear
implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more
immune than others to this interference noise, and phones also vary in the amount of interference
generate. The wireless telephone industry has developed ratings for some of their mobile
phones to assist hearing device users in finding phones that may be compatible with their hearing
devices. Not all phones have been rated. Phones that have been rated have a label on the box.

Your Z930L has been tested for hearing aid device compatibility and has an M3/T4 rating.

These ratings are not guaranteed. Results will vary, depending on the level of immunity of your
hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable
to interference, you may not be able to use a rated phone successfully.

Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less
interference with hearing devices than phones that are not labeled. M4 is the better/higher of the
two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with
a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the
better/higher of the two ratings. (Note that not all hearing devices contain telecoils.) The more
immune your hearing aid device is, the less likely you are to experience interference noise from
your wireless phone.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device
manufacturer or hearing health professional may help you find results for your hearing device.

For additional information about the FCC’s actions with regard to hearing aid compatible wireless
devices and other steps the FCC has taken to ensure that individuals with disabilities have access to
telecommunications services, please go to www.fcc.gov/cgb/dro.

While there may be differences between the SAR levels of individual Z930L phones and at various
positions, they all meet the government requirement.

SAR compliance for body-worn operation is based on a separation distance of 0.4 inches (10 mm)
between the unit and the human body. Carry this device at least 0.4 inches (10 mm) away from your
body to ensure RF exposure level compliant or lower to the reported level. To support body-worn
operation, choose the belt clips or holsters, which do not contain metallic components, to maintain
a separation of 0.4 inches (10 mm) between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and
certified, and using such body-worn accessory should be avoided.

FCC Compliance
This device complies with part 15 of the FCC Rules. Operation is subject to the following two
conditions: (1) This device may not cause harmful interference, and (2) this device must accept any
interference received, including interference that may cause undesired operation.

CAUTION: The exposure standard for wireless devices employs a unit of measurement known as the Specific
Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg, and 1.6 W/kg by Industry Canada.

This device is compliance with SAR for general population/uncontrolled exposure limits in
ANSI/IEEE C95.1-1992 and Canada RSS 102, and had been tested in accordance with the
measurement methods and procedures specified in OET Bulletin 65 Supplement C, and Canada RSS
102. This device has been tested, and meets the FCC, IC RF exposure guidelines when tested with
the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR
levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on
www.fcc.gov/oet/ea/fccid is on file with the FCC and can be found under the Display Grant section of
SRQ-Z930L.

For this device, the highest reported SAR value for usage against the head is 0.76 W/kg, for usage
near the body is 1.17 W/kg.

While there may be differences between the SAR levels of individual Z930L phones and at various
positions, they all meet the government requirement.

SAR compliance for body-worn operation is based on a separation distance of 0.4 inches (10 mm)
between the unit and the human body. Carry this device at least 0.4 inches (10 mm) away from your
body to ensure RF exposure level compliant or lower to the reported level. To support body-worn
operation, choose the belt clips or holsters, which do not contain metallic components, to maintain
a separation of 0.4 inches (10 mm) between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and
certified, and using such body-worn accessory should be avoided.

FCC Compliance
This device complies with part 15 of the FCC Rules. Operation is subject to the following two
conditions: (1) This device may not cause harmful interference, and (2) this device must accept any
interference received, including interference that may cause undesired operation.

CAUTION: Changes or modifications not expressly approved by the manufacturer could void the
user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital
device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a
residential installation. This equipment generates, uses and can radiate radio frequency energy and,
if not installed and used in accordance with the instructions, may cause harmful interference to
radio communications. However, there is no guarantee that interference will not occur in a particular
installation. If this equipment does cause harmful interference to radio or television reception, which
can be determined by turning the equipment off and on, the user is encouraged to try to correct the
interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver
  is connected.

For additional information about the FCC's actions with regard to hearing aid compatible wireless
devices and other steps the FCC has taken to ensure that individuals with disabilities have access to
telecommunications services, please go to www.fcc.gov/cgb/dro.
Turning on the HAC Setting
To turn on the HAC function, press the Home Key > Menu Key > Settings and check the Hearing aids check box. For detailed information, refer to “Using Your Phone With a Hearing Aid Device.”

This section applies to T-Rating only and hearing aids that contain telecoils. When the HAC setting is on, your Z930L sends the audio from your phone calls to the telecoil rather than to the microphone of your hearing aid. You are likely to hear calls much better because volume is increased and background noise and feedback are diminished. The HAC setting improves only the calls you listen to through the earpiece. It does not affect calls heard on the speaker or with a headset. HAC requires extra battery power, so watch your battery consumption when it’s turned on.

CAUTION: Do not turn on the HAC setting unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

Distraction
Driving
Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery
Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling
General Statement on Handling and Use
You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

• Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
• Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone’s reaction to your operations or lower image quality.
• Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
• Do not expose your phone or its accessories to open flames or lit tobacco products.
• Do not expose your phone or its accessories to liquid, moisture or high humidity.
• Do not drop, throw, or try to bend your phone or its accessories.
• Do not paint your phone or its accessories.
• Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
• Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23°F (-5°C) and maximum 122°F (50°C).
• Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
• Please check local regulations for disposal of electronic products.
• Do not carry your phone in your back pocket as it could break when you sit down.

Small Children
Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization
To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)
Do not touch the micro-SIM card’s metal connectors.

Antenna
Do not touch the antenna unnecessarily.
Electrical Safety
Accessories
Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals.

Never puncture the surface of the battery with sharp objects.

Connection to a Car
Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products
Do not attempt to disassemble the phone or its accessories.
Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Battery Handling and Safety
• Do not disassemble or crush, bend or deform, puncture, or shred.
• Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
• Only use the battery for the system for which it is specified.
• Only use the battery with a charging system that has been qualified by ZTE. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
• Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.
• Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
• Promptly dispose of used batteries in accordance with local regulations.
• Battery usage by children should be supervised.
• Avoid dropping the phone or battery.
• Improper battery use may result in a fire, explosion, or other hazard.
• The phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

Radio Frequency Interference
General Statement on Interference
Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.
Pacemakers
Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids
People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment
Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft
Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable the airplane mode of your phone when boarding an aircraft.

Interference in Vehicles
Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments
Gas Stations and Explosive Atmospheres
In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas
Power off your mobile phone or wireless device when in a blasting area or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

SPECIFICATIONS
Handset specifications are shown in the following table.

- **Handset Standards**  
  GSM (GPRS, EDGE, HSDPA+, LTE Supported)
- **Dimensions (H × W × D)**  
  5.24” (H) × 2.64” (W) × 0.41” (D)
- **Weight**  
  4.83 oz (with battery)

- **Display**  
  4.5” 540 x 960
- **Camera**  
  5 megapixel camera
- **Internal memory**  
  ROM: 8GB, RAM: 1GB (including SDHC card capacity)
- **Removable memory card**  
  Supports microSDHC card up to 32GB
- **Battery**  
  2,070 mAh
- **Continuous idle time**  
  Up to 8.5 days
- **Continuous talk time**  
  Up to 5 hours
- **WAP browser version**  
  WAP 2.0

NOTE: The phone’s talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.